

NHDWebCentral® FAQs

GETTING STARTED

Do we have to use NHDWebCentral® to build our websites?

Websites must be created in NHDWebCentral® (NHD Contest Rule Book, 6.5, E2). Any websites built on other platforms will need to be rebuilt at NHDWebCentral®.

I'm a teacher. Can I create a website?

Absolutely! We encourage teachers to create websites to practice, learn, and grow with their students.

We are creating a group website. Can we use one login to all work on our website?

No, each member of your group needs to have an account. Please read our guide on How to register as a group website. Trying to log into the same performance with different computers may cause your website to be corrupt, overwritten, or deleted.

How do I remove a group member?

If someone was added to your website by accident or a group member is no longer part of the project, please use the Contact Us form to request removal. We will need to discuss this with your teacher and the coordinator to confirm that this person needs to be removed.

How can my group members and I work on our website together?

Please have your group members work simultaneously on separate pages on a group website. If a group of students tries to work on the same page at the same time, their work will be overwritten by one another. After saving, your partners can refresh on their end to view the changes.

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Questions? Visit nhd.org/nhdwebcentral

NHD WEBCENTRAL® FAQs

EDITING MY WEBSITE

I keep getting an [object HTMLDivElement] window when I try to edit.

This usually appears when the browser is out of date or plugins are applied to the browser that keeps the functions of NHDWebCentral® from working. The best solution is to try editing in an incognito window. The second option is to clear the browser's cache and make sure the browser is up to the latest version.

I've reached the size limit; what can I do to free up space?

Many images, videos, and documents have huge file sizes. Before uploading, you will want to look at your file size, compress it, crop it, or reduce the resolution. This multimedia editing can be done on several free and paid software. If you have already uploaded the large images, delete them from your file library and upload the smaller version, making sure to replace the image on your page(s). **Image tip:** Some images have huge file sizes because of their high resolution. Open the image on your computer and take a screenshot of it. Screenshots keep the same quality but are much smaller regarding file size.

My images were there, but now they are missing; what happened?

Did you happen to clear out your file library to free up space? When an image is uploaded to your website, it must remain in the file library. The image block references your library to display the image. It cannot be displayed if that file is not in the library.

All of the elements in my container are aligned together, but I want everything aligned differently.

This is where you can use columns to help align elements differently. Several different column options are available in NHDWebCentral® under the "Easy Layout" section of the Toolbox pane.

Can I embed videos from YouTube?

No, embedded YouTube videos violate the NHD rules. Because the videos are being hosted on YouTube, they are not being counted towards the NHDWebCentral® size limit. However, you can download videos using several free apps, websites, and software and upload them to your website with the Embed Multimedia block.

What coding languages can I use?

Only HTML/CSS is supported on NHDWebCentral®. JavaScript is not supported and will be stripped if applied in the editor.

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VIEWING MY WEBSITE

How do I publish my website?

In NHDWebCentral®, saving is the same as publishing. When you save work on your website, it is pushed to the published site.

How do I submit my website for a competition?

You will enter your URL or site key into the registration form when asked for it. Please get in touch with your affiliate coordinator regarding deadlines for website submission in your area.

How can someone view my website?

You will need to share the URL with them. The URL/site key is what you will submit for registration, but if you want a teacher, parent, etc., to view your website, you will need to give them the URL directly. The URL looks something like this: <https://site.nhd.org/15262633>. The site key looks something like this: 15262633.

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